



Returns

FULL-TIME

HOURLY RATE \$12⁵⁰

With more than 40 years in the retail industry, Homemakers Furniture is a leader in providing affordable home furnishings to the state of Iowa. We seek employees who are dedicated and passionate about their work. We are seeking a highly motivated candidate to join our dynamic team.

BENEFITS

When you join the Homemakers team, you are joining a family-operated organization with a rich 40-year history in the retail industry. With the backing of Nebraska Furniture and Berkshire Hathaway, we are continuing to grow. With our family and growth-oriented culture, a career with Homemakers includes great opportunities for advancement, set schedule options, competitive pay, and fantastic benefits.

AS A **FULL-TIME EMPLOYEE**, YOU WILL ENJOY THE FOLLOWING BENEFITS:

- Comprehensive paid training program
- Medical, dental and vision insurance
- Pre-tax Flexible Spending Accounts (health and dependent care)
- Company-paid life insurance
- 401(k) with company match
- Profit sharing
- Short-term disability
- Employee assistance program
- Employee discounts (including Nebraska Furniture Mart)
- Closed most major holidays
- Paid time off
- Paid holidays
- Opportunities for advancement

POSITION SUMMARY

This position will assist customers with returning and exchanging products, as well as assembling and moving products to and from the clearance center.

ESSENTIAL POSITION ACCOUNTABILITIES

- Assist the customer quickly and efficiently with returns or exchanges
- Move product to clearance center and rearrange as needed
- Properly handle the product while moving it from one location to another
- Communicate with supervisor, team members and with other departments in a professional manner
- Accurately tag product
- Work well in a team environment to accomplish goals
- Exhibit awareness of what needs to be accomplished for the day and while assisting others in the department
- Train new employees
- Provide feedback to management regarding efficiencies, safety and productivity
- Follow all operational and safety procedures
- The above responsibilities and additional duties may vary as assigned

EDUCATION/WORK EXPERIENCE REQUIRED

- High School Diploma or GED
- Warehouse experience a plus

KNOWLEDGE, SKILLS AND ABILITIES

- Ability to work long hours depending upon business needs
- Working knowledge of operating heavy machinery and hand tools (age appropriate)
- Excellent customer service skills
- Ability to work under pressure

- Strong organizational skills and the ability to work cleanly and neatly
- Follow up to make sure assigned projects are completed

BEHAVIORAL EXPECTATIONS

- Respect - Follows Homemakers Core Values of honesty and integrity, customer loyalty, quality products and services, teamwork and cost effectiveness.
- Motivation - Commitment to the assigned task. Sets and achieves challenging goals; demonstrates persistence and overcomes obstacles. Measures self against standard of excellence. A self-starter. Takes calculated risks to accomplish goals.
- Quality - Demonstrates accuracy and thoroughness. Looks for ways to improve and promote quality. Applies feedback to improve performance. Monitors own work to ensure quality.
- Quantity - Willing to work with a sense of urgency. Meets productivity standards; completes work in timely manner; strives to increase productivity.
- Teamwork - Demonstrates a willingness to work with a team.
- Adaptability - Demonstrates a willingness to adapt to changing circumstances and workflow.
- Attendance - Is consistently at work and on time; ensures work responsibilities are covered when absent; arrives at meetings and appointments on time.

PHYSICAL EXPECTATIONS

- Sitting/standing for long periods of time
- Frequent bending, lifting and walking
- Pushing, pulling and maneuvering objects
- Ability to lift 50 lbs. and more with assistance

ENVIRONMENTAL CONDITIONS

- Will work indoors and outdoors
- Conditions may include hot/cold temperatures, dusty surroundings and noisy work environment

Background check, pre-employment drug screen and physical/lift test are required.
Homemakers is a tobacco- and drug-free workplace. EOE